



Department  
of Health

# **NY Medicaid EHR Incentive Program A CMS Promoting Interoperability Program**

**Preparing for Payment Year (PY) 2020-2021**

# Agenda

- Attestation Timelines
- Process Changes
- Reporting Periods & Requirements
  - Patient Volume
  - CQM Reporting
  - EHR (Meaningful Use) Reporting
  - Security Risk Analysis
- Recommended Preparations
- Resources



# Attestation Timelines

2020

# Anticipated\* Open Dates

*Please note that these timeframes are estimates, and all dates are subject to change as federal guidelines are updated.*

PY 2020

## Upcoming Payment Year

### Anticipated Soft Open:

Quarter 4 of Calendar Year (CY) 2020

### Anticipated Official Open:

Quarter 1 of CY 2021

PY 2021

## Final Payment Year

### Anticipated Soft Open:

Quarter 2 of CY 2021

### Anticipated Open:

Quarter 3 of CY 2021

*\*No payments will be issued after 12/31/2021  
per [program regulations](#)*

2020



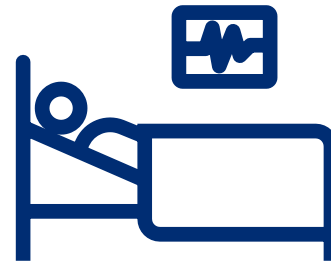
Department  
of Health

# Process Changes

2020

# Soft Openings

Soft Openings are available for both PY2020 & PY2021, and they allow qualifying providers to submit in MEIPASS before the official opening of the Payment Year.



# PY2020 Soft Opening

## Program Thresholds

- Providers must meet all relevant program metrics in these timeframes

## MPV Reporting

- 90-day Period
- Ending prior to September 30<sup>th</sup>, 2020



## EHR & CQM Reporting

- 90-day Period in CY2020
- Ending prior to September 30<sup>th</sup>, 2020

## Prior Attestations

- If a provider attested for PY2019, they must receive payment for that year before attesting in the Soft Opening

# PY2021 Soft Opening



## Program Thresholds

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- Providers must meet all program metrics in these timeframes



## EHR & CQM Reporting

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- 90-day Period
- January 1<sup>st</sup> 2021 - March 31<sup>st</sup>, 2021



## MPV Reporting

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- 90-day Period
- Ending prior to March 31<sup>st</sup>, 2021



## Prior Attestations

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- If a provider attested for PY2020, they must receive payment for that year before attesting in the Soft Opening

2020



# New Remediation Outreach Letter Timeline



2020

# Provider Services

PY 2020



Attestation Deadline  
Extensions (ADEs)



Patient Volume Pre-  
Validations

- Prior Calendar Year(CY2019) OR;
- Preceding 12 Months from Date of Attestation

PY 2021



Attestation Deadline  
Extensions (ADEs)



Patient Volume Pre-  
Validations

- Prior Calendar Year (CY2020) only

2020

# Requirements & Reporting Periods

2020

# PY2020 and 2021 Requirement

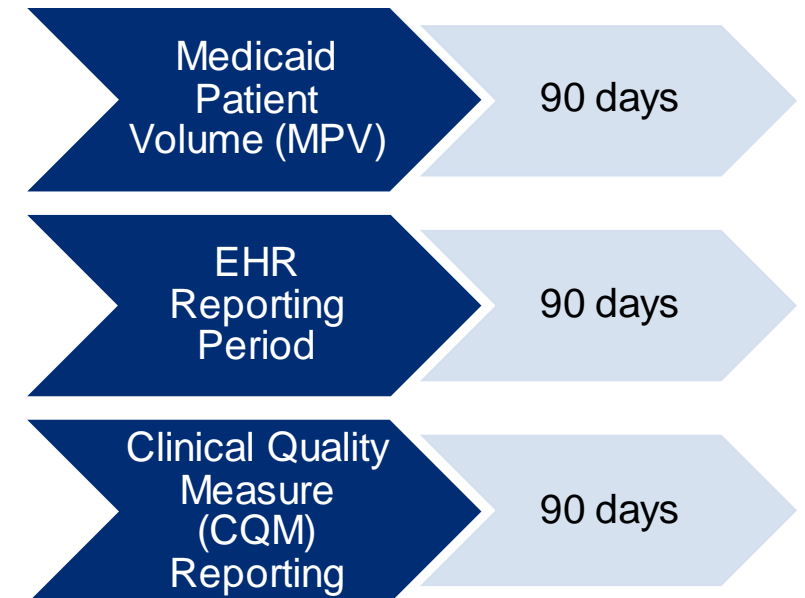
## Stage 3 Meaningful Use



## 2015 Edition CEHRT



## Reporting Period Requirements



# Medicaid Patient Volume (MPV) Reporting

Continuous 90-day period from either:

Previous calendar  
year

OR

Preceding 12  
months from the  
date of attestation

# EHR Reporting Period



- Continuous 90-day period
- Within the Reporting Year
- Prior to the date of attestation

2020

# Clinical Quality Measure (CQM) Reporting Period

**PY 2018 - 2019**



**PY 2020 - 2021**



# PY2021 Security Risk Analysis (SRA)

## SRA Completion Date



PY2021 SRAs be completed anytime in CY2021, even after the date of attestation.

## MEIPASS



MEIPASS has new options for providers who wish to use a future SRA completion date.

## Supporting Documentation



Providers using a future SRA completion will be required to submit proof that it was completed on or before their estimated complete date.\*

*\*This requirement may be subject to change as federal guidelines are updated*



# Preparations

2020

# Meaningful Use Best Practices



Begin tracking Meaningful Use data as soon as possible

Review data from prior reporting periods

Create strategies to overcome any identified problem areas

Reach out to a Regional Extension Centers (RECs) for technical assistance

# Review Checklist

2015 CEHRT			Public Health and Clinical Data Registry Reporting
Contact and Login Information			MPV Reporting
Medicaid Enrollment & Medical License			EHR Reporting
Security Risk Analysis			CQM Reporting

# Resources and Program Reminders

2020

# Program Resources



**NY Medicaid  
EHR Incentive  
Program  
Support Teams**

**Phone:  
1-877-646-5410**

Select	Types of Questions/Information	Email
<b>Option 1</b>	ePACES, ETIN, MEIPASS Technical Issues, Enrollment	<a href="mailto:meipasshelp@csra.com">meipasshelp@csra.com</a>
<b>Option 2</b>	Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions	<a href="mailto:hit@health.ny.gov">hit@health.ny.gov</a>
<b>Option 3</b>	Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status	<a href="mailto:MUPublicHealthHelp@health.ny.gov">MUPublicHealthHelp@health.ny.gov</a>

# External Resources

[CMS Final Rules](#)

[CMS Registration & Attestation System](#)

[CMS EHR Incentive Program Information](#)

[CDC EHR Incentive Program Information](#)

[ONC EHR Incentive Program Information](#)

[Certified Health IT Product List](#)

[Health Commerce System \(HCS\)](#)

[eCQI Resource Center](#)

# Regional Extension Centers

**NYC Regional Electronic Adoption  
Center for Health (NYC REACH)  
(inside the 5 boroughs of NYC)**



Website:

[www.nycreach.org](http://www.nycreach.org)

Email: [nycreach@health.nyc.gov](mailto:nycreach@health.nyc.gov)

Phone: 347-396-4888

**New York eHealth Collaborative  
(NYeC)  
(outside the 5 boroughs of NYC)**



Website:


[www.nyehealth.org/services/meaningful-use/](http://www.nyehealth.org/services/meaningful-use/)

Email: [ep2info@nyehealth.org](mailto:ep2info@nyehealth.org)

Phone: 646-619-6400



# EHR Incentive Program Survey



**NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program**

**Program Satisfaction Survey**

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

**1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?**

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Timeliness of response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledge of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism/Politeness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of resolution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?**

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Ease of navigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustworthiness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Format of resources (e.g. PDF, video, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness of updates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?**

# Q & A

2020